

CLASS TERMS AND CONDITIONS

Lateness:

IFA students are responsible for turning up on time for class to make sure they are able to join in with the warm up. If you miss the warm up but still arrive within the first 15 minutes of class you will be allowed in and instructed to warm yourself up. If you are more than 15 minutes late you will be refused entry into the class. Please don't be late!

Class swaps:

Students are able to swap classes during a course if they cannot attend a class. Please note this can only be done within the same month and at the same venue. Class swaps will be opened up on the 1st of every month.

Medical:

All students must complete the medical questions when registering their online account and are responsible for answering all of these questions truthfully. Any changes to health must be immediately reported to your teacher. Your teacher will decide if you are safe to carry on with exercise.

Pregnancy:

Unfortunately we are not able to teach anyone who is pregnant for insurance reasons. We ask that students be open and honest about pregnancy as soon as they find out for the safety of yourself and your baby. Once the course has started you will not be eligible for a refund.

Loss or Damage to possessions:

IFA will not be held responsible for any damage or loss to student's property. All students are advised to bring belongings at their own risk.

General:

Abuse towards students or teachers will not be tolerated at IFA Pole & Aerial and anyone seen to be doing so will be asked to leave classes with no refund. NO alcohol may be consumed before class for the safety of yourself and other students.

Cancellation for one off bookings:

Cancellation cut off for IFA's courses and classes is 5 days before the class/course start date. If you cancel after this time you will not be issued a refund. Refunds will not be issued for sickness or injury after the course has started. Cancellation with our Direct Debit membership is different, please see below.

Direct Debit Membership:

The Direct Debit membership has a minimum billing cycle of 3 months. The full 3 months must be purchased to receive the discount applicable with the Membership. This membership cannot be cancelled early. After the initial 3

months if you wish to cancel your membership this must be done by yourself through your Go Team Up account. Cancelling your payment with your bank is not enough to cancel your membership. Cancellation cut off is 5 days before your membership renewal date. If you cancel after this time another months payment will be due.

1 Month Hold:

With the Direct Debit membership you will be entitled to 1 months payment hold each year. This will freeze your membership and payment for 1 month. Requests for this must be submitted by email to bookings@ifapoleandaerial.co.uk at least 5 days before your membership renewal date for the month you are wishing to Hold.